



SUMMARY: The District of Columbia Public Charter School Board (DC PCSB) announces an opportunity for the public to submit comment on the Community Complaints Policy. DC PCSB staff has revised the policy to update the process for responding to complaints; explain how complaints may be escalated; clarify what interventions DC PCSB staff may employ for specific types of complaints; elaborate on how complaints will be closed; and ensure alignment to other DC PCSB policies.

DATES:

- Comments must be submitted on or before November 19, 2020.
- Public hearing will be held on November 16, at 6:30 pm. For meeting registration information, please check www.dcpsb.org.
- Vote will be held on December 14, at 6:30 pm. For meeting registration information, please check www.dcpsb.org.

ADDRESSES: You may submit comments, identified by “Community Complaints Policy – Notice of Petition to Amend,” by selecting only one of the following methods.¹

1. Submit a written comment via:
 - (a) E-mail*: public.comment@dcpsb.org.
 - (b) Postal Mail, Hand Delivery, or Courier*: Attn: Public Comment, DC Public Charter School Board, 3333 14th St. NW, Suite 210, Washington, DC 20010
2. Submit voicemail testimony by calling (202) 328-2660 and selecting option 2.
3. Sign up to testify at the public hearing on November 16, by emailing a request to public.comment@dcpsb.org by no later than 4 p.m. on November 13.

FOR FURTHER INFORMATION CONTACT: Theresa Kemp – Specialist; Equity, Audits, and Support – at tkemp@dcpsb.org or (202) 328-2672.

¹ DC PCSB reserves the right, but shall have no obligation, to review, pre-screen, filter, redact, refuse or remove any or all of your submission that it may deem to be inappropriate for publication, such as obscene language.